

e-Statement Directions

Access your statements online 24/7 right from cu@home Online Banking or through the MSEFCU Mobile App. You'll receive an email and/or text message every month notifying you that your statement is ready to view. So that means no more waiting for statements to come via snail mail or stacks and stacks of wasted paper!

Already Signed Up for e-Statements?

If you already signed up for e-Statements before, follow the step-by-step instructions below to view your statements easily through cu@home Online Banking or the MSEFCU Mobile App.

How to View Your e-Statements (Within cu@home Online Banking)


Click on e-Statements


You can quickly enter the e-Statement portal with no extra fuss. Just login to cu@home Online Banking and select e-Statements in the Main Menu.

The screenshot displays the MSEFCU mobile app interface. On the left, a navigation menu lists various services: Dashboard, Messages, Accounts, Transfers, Payments, Remote deposits, e-Statements (circled in red), and Support. The main content area shows a personalized greeting 'Hi, MICHAEL' and a summary of four accounts: CHECKING (\$129.56 Available), REGULAR (\$200.00 Available), SPECIAL (\$200.00 Available), and CHRISTMAS CLUB (\$0.00 Available). Below the accounts are icons for Transfer, Pay a bill, Pay a person, Message, and Member transfer. A 'Transactions' section lists recent activity, including withdrawals and deposits. On the right, there are contact options (Call, Message, Info) and a 'Transfers' section with 'Make a transfer' and 'Transfer to a member' buttons.

e-Statement Portal

You are now in the e-Statement Portal. This is where you will be able to view all your Notices, Statements, and Tax Forms. Select a document name to view.

**Merced School Employees
Federal Credit Union**

 **e-Statements**
Notices | Statements | Forms

[Document List](#) | [My Profile](#) | [Accepted Disclosures](#) | [Close Window](#)

Notices
 Show 0 Archived Notices

Date	Name	Status	Last Viewed	Will Be Deleted
No Notices Available				

Statements
 Show 7 Archived Statements

Date	Name	Status	Last Viewed	Will Be Deleted
10/01/2020	CU Times Oct 2020	New		10/02/2022
09/30/2020	Account Statement	New		10/01/2022
08/31/2020	Account Statement	New		09/01/2022
07/31/2020	Account Statement	New		08/01/2022
07/01/2020	Privacy Choices July 2020	New		07/02/2022


Documents 1 to 8 of 24 Show Next 5 Documents >>


Tax Forms
 Show 0 Archived Tax Forms

Date	Name	Status	Last Viewed	Will Be Deleted
No Tax Forms Found				

How to Navigate Your Document

Your document will come up in a PDF viewer. From here, you can scroll up and down to View, Print, and Save your statement.

**Merced School Employees
Federal Credit Union**

 **e-Statements**
Notices | Statements | Forms

[Document List](#) | [My Profile](#) | [Accepted Disclosures](#) | [Close Window](#)


Document Viewer [Back to Document List](#)

Document: Account Statement

Document Date: 09/30/2020

This document will be automatically archived on 11/29/2020. This document will be deleted on 10/01/2022.

Share Statement 1 / 5

**MSEFCU** P.O. Box 1349
Merced, CA 95341-1349

Account Statement
209-383-5550 | 800-542-2345
www.mercedschoolcu.org
Member Number XXXXXX
Statement For 09/01/2020 - 09/30/2020
Page 1 of 4

MSEFCU's Fall Car Sale is Coming Soon!
Watch for our Fall Car Sale Dates through e-mail, social media and by visiting our website!

Your Account Balances as of 09/30 **Your Loan Balances as of 09/30**

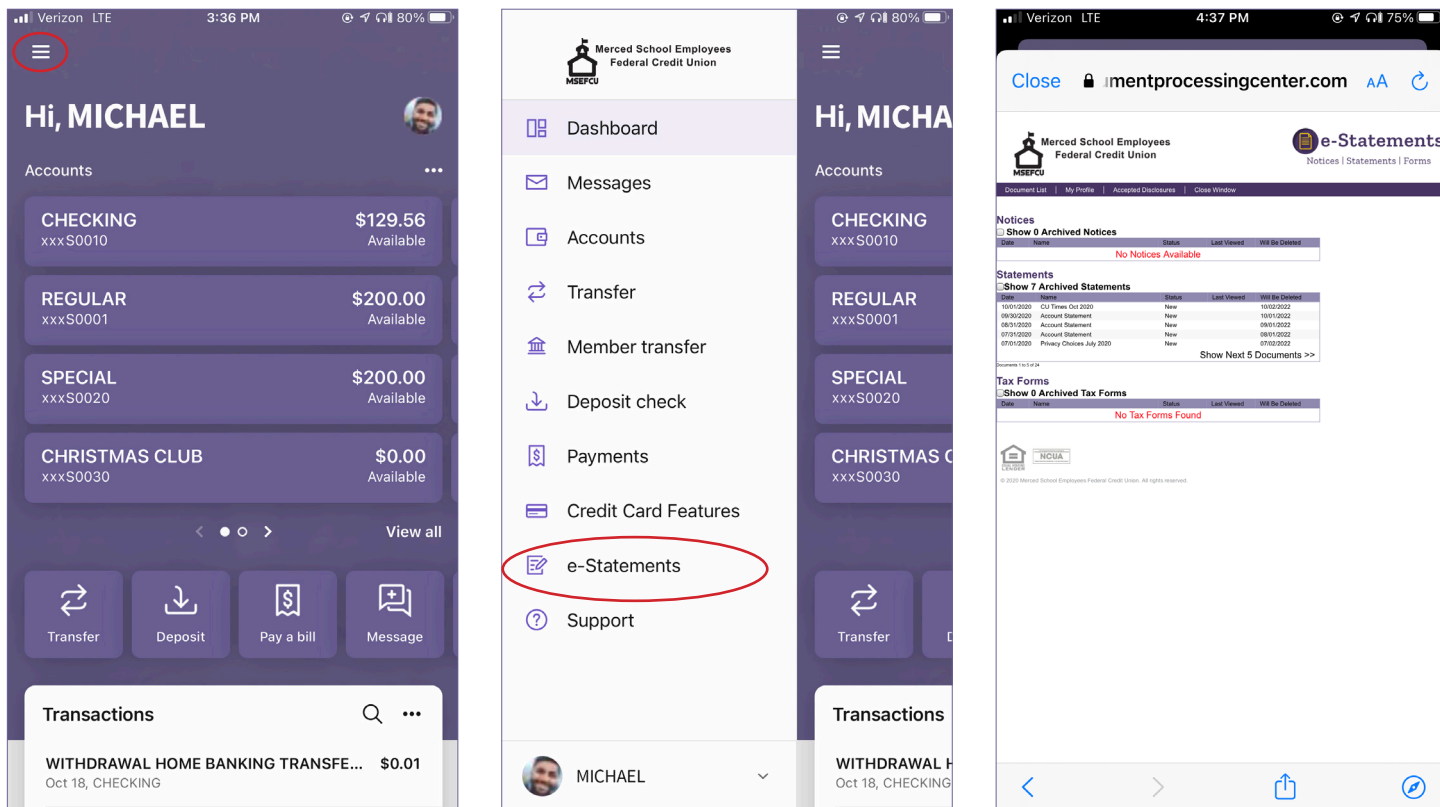
RETURN SERVICE REQUESTED
241002644 1 1/5 UNQ 10-01-20 SD
MICHAEL
1021 MSEFCU LANE
MERCED, CA 95348

Scroll for Next Page

How to View Your e-Statements (Within the MSEFCU Mobile App)

Just Two Clicks and You're In

After you login to the app, click on the menu icon in the top left corner of your screen. You'll then select e-Statements from the menu. This is a direct link to your e-Statement portal.



Haven't Signed up For e-Statements Yet?

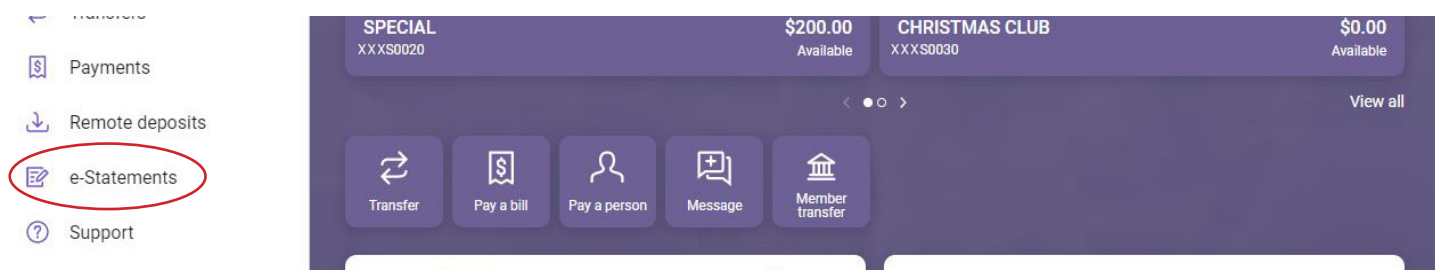
If you haven't signed up for e-Statements before, here's how! The following instructions will help you quickly navigate through the easy sign-up process. Plus, you can sign-up through cu@home Online Banking or straight from the MSEFCU Mobile App!

Signing Up For e-Statements

Note: The following visuals for signing up for e-Statements are through the cu@home Online Banking platform. Signing up for e-Statements through the MSEFCU Mobile App will follow the same steps and look very similar.

Click on e-Statements

After you login to cu@home Online Banking, click on e-Statements in the Main Menu.



Accept Agreement

Once you are in, you will need to view the disclosure and click on I Accept the Agreement.



Merced School Employees
Federal Credit Union



e-Statements

Notices | Statements | Forms

- Document List
- My Profile
- Accepted Disclosures
- Close Window

Disclosure Viewer

Electronic Statement & Documents Disclosure & Agreement

By continuing, you accept the terms of this agreement, and hereby authorize Merced School Employees Federal Credit Union to provide periodic financial statements and other documents to you electronically. Your authorization means that you consent and agree to the following:

All electronic statements shall be in full compliance with applicable laws and regulations.

[I Accept the Agreement](#)

Update your Profile

Enter your e-mail address that you would like to get your e-statement notifications sent to. There is a text message option. If you would like to receive a text notification, add your phone number and select your carrier. Then click Save.

- Document List
- My Profile
- Accepted Disclosures
- Close Window

My Profile

Last Update Date

Email Address

Cell Phone Carrier

Cell Phone Text Message (MMS) Email Address

Document Delivery Preference

Save

Document Delivery Preference

Choose how you would like to receive your statements, All By Electronic, All By Paper, or Specify by Document Type.

Document Delivery Preference

- All By Electronic
- All By Paper
- Specify By Document Type

If you choose Specify By Document Type, use the drop-down menus to select how you want to receive each type of document. Then click Save.

Document Delivery Preference

Notice

- Electronic
- Paper

Statement

Save

eDocuments Test Drive

You will need to run a test to make sure you can view your documents in a PDF format. If you can see the eDocuments Test Drive PDF, type in the verify code “**Creditunion**” in the Enter the Verification Code box. **The code is case sensitive.**

The screenshot shows the Merced School Employees Federal Credit Union (MSEFCU) e-Statements portal. At the top, there are navigation links: Document List, My Profile, Accepted Disclosures, and Close Window. The main content area is titled "Document Viewer" and includes a "Back to Document List" link. Below the navigation, there is a form to "Enter the verification code" with the code "Creditunion" entered and a "Verify Code" button. A "View Document Full Screen" button is also present. The document content features the MSEFCU logo and the title "eDocuments Test Drive". The text explains the purpose of the test drive and provides instructions on how to verify it. A numbered list starts with "1" and instructs the user to enter the verification code "Creditunion" in the field above the document to confirm they can open and read the eDocuments Test Drive page.

Yay! You're Now Signed Up for e-Statements!

You only have to follow these step-by-step instructions once, and you'll be good to access your statements anywhere, anytime, and from any device!