

## **IMPORTANT REQUIRED UPDATES for our MOBILE MONEY APP**

Because of new security features and future upgrades we have two important items for our MSEFCU Mobile Money App to share with you:

### **1) All devices- Smartphones and Tablets**

In order to ensure the highest security standards for our Mobile Money app, we need you to use a compatible Operating System (OS) that supports this higher level of security and encryption. If you don't currently have the most updated OS on your smartphone and/or tablet you will need to download it, **by June 24<sup>th</sup>**, in order to continue to use our Mobile Money App without any disruption.

- **iPhones-** devices on iOS 8 and above will be able to connect to our Mobile Money App.
- **Android Phones-** devices on Android KitKat (4.4 and above) will be able to connect to our Mobile Money App

**If you do not update your device to a compatible OS version you will get a connection error when attempting to access our Mobile Money App and no service will be available.**

- 2) **Android Users-** to ensure security for future app upgrades, the MSEFCU Mobile Money app will no longer be available in the Amazon Appstore. If you downloaded our Mobile Money App from the Amazon Appstore you will need to delete it and download it from the Google Play Store in order to receive future upgrades.

If you have a Kindle Fire, this device is only compatible with the Amazon Appstore so the mobile app will no longer be supported. However, because it has browser access you will still be able to access online banking from this device.

If you have any questions, please contact our Accounting Department at 209-383-5550 x114, 115 or 109.

Thank you,

MSEFCU